

More than 6 million
consumers benefit
from LIFELINE
DISCOUNTS each
year.

Look inside for
more information
on
LIFELINE
ELIGIBILITY.



Mountain Telephone

P.O. Box 399, West Liberty, Kentucky 41472

LIFELINE:



for Income-Eligible Consumers



Mountain Telephone

606-743-3121
www.mrtc.com

What is LIFELINE

Lifeline is a government program that provides discounts on monthly telephone service for eligible low-income consumers to help ensure they have the opportunities and security that telephone service affords. Lifeline is supported by the Federal Universal Service Fund (USF).

What are the BENEFITS

Lifeline provides a discount of \$12.75 on monthly telephone service for eligible consumers. **RESTRICTIONS:** Federal rules prohibit eligible low-income consumers from receiving more than ONE Lifeline service per household. Also, **eligible low-income consumers may receive a Lifeline discount on either a wireline OR a wireless service, but may not be used on both services at the same time.**

Who is ELIGIBLE

You are eligible for Lifeline if you receive benefits from any of the following seven federal assistance programs:

- **Food Stamps OR SNAP**
- **Medicaid**
- **Supplemental Security Income (SSI)**
- **Federal Public Housing/ Section 8**
- **Income at or below 135% of the Federal Poverty Guidelines**
- **Tribal-specific programs:** Bureau of Indian Affairs General Assistance, Tribally-Administered Temporary Assistance for Needy Families (TTANF), Food Distribution Program on Indian Reservations (FDPIR), Head Start
- **Veterans Pension and Survivors Benefit Programs**

How do I ENROLL

A document of eligibility verifying participation in any of the qualifying programs must be obtained from Community Based Services/ Dept. of Family Support. The customer may then either call Mountain Telephone at (606) 743-3121 or come into the office with the document.

Will I always receive LIFELINE BENEFITS

At this time, Lifeline Consumers are required to reapply each year. Benefits will be discontinued when the consumer no longer qualifies. It is the customer's responsibility to notify Mountain Telephone if they no longer qualify.